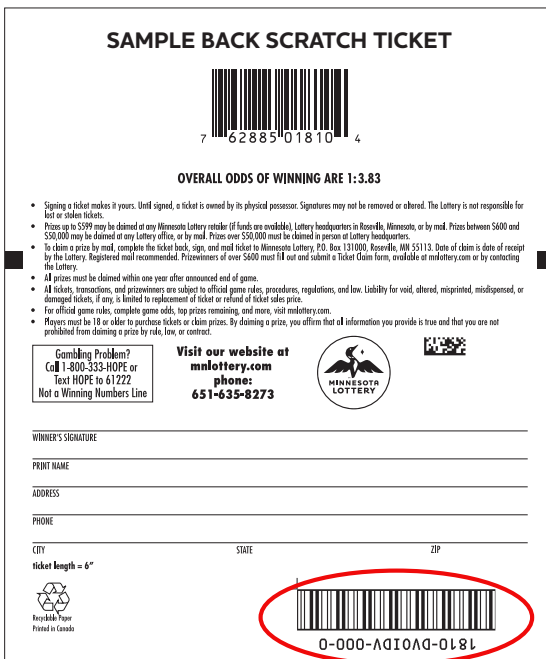
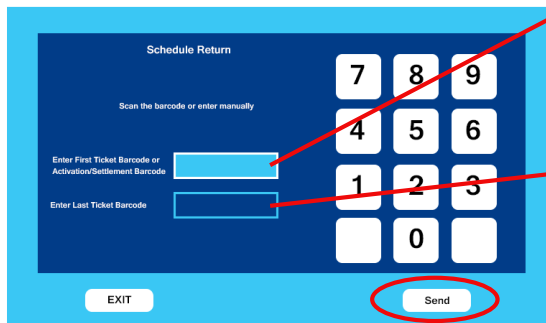
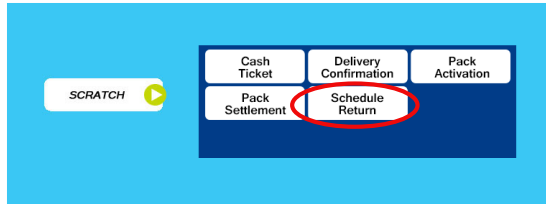


SCRATCH TICKET RETURNS



LONG BARCODE

1. On Terminal touch Scratch.
2. Touch Schedule Return.
3. To schedule partial packs, find lowest ticket number from pack you are scheduling for return. Turn ticket to the backside and scan the **LONG BARCODE** on the back of the ticket. Top box on terminal should fill.
4. Next, find the highest ticket number, turn ticket to the backside and scan the **LONG BARCODE** for that ticket. The lower box on terminal should fill.
5. Touch Send.
6. To schedule full packs, turn pack to the backside and scan the **LONG BARCODE** on any one ticket. The top box on terminal should fill.
7. Touch Send.
8. Continue with all full and partial packs.
9. Once you have scheduled all full and partial packs, touch Exit. Terminal should print 2 confirmation reports.
10. Place one copy of confirmation report in the clear sleeve on the outside of the return bag. The second one is for Retailer's records.
11. Place all scheduled packs in return bag and seal.